

Bulletin	427-2016-AST	Brand	Fiat Professional – Ducato 295 OEM
Issue date	14/09/2016	Subject	Instrument Cluster Illumination
		Attention	Service Managers, Service Advisors, Service Foremen and Dealer Technicians
		Author	Murray Seymour

FIAT DUCATO – 295 OEM INSTRUMENT CLUSTER ILLUMINATION

Dear Service Managers, Service Advisors, Service Foremen and Dealer Technicians

There are instances of customers complaining about the visibility of the speedometer and other gauge functions in certain ambient light conditions with 295 OEM (motorhome) variants. In these cases the dealer should check for software updates under the IPC (instrument cluster) and update the software as required.

The chart below gives an overview of the hardware and software variants.

IPC Comfort Ducato			
Before programming, the control unit must have the following data			
HW number	hw VERSION	SW number	SW version
50011590001	00	04003012820	0900
50011590001	00	04003012820	0900
After programming, the control unit will have the following data			
HW number	Hw VERSION	SW number	SW version
50011590001	00	04003012831	0900

IPC Comfort Ducato			
Before programming, the control unit must have the following data			
HW number	Hw VERSION	SW number	SW version
50011220002	00	04003012924	0900
50011220002	00	04003012933	0900
After programming, the control unit will have the following data			
HW number	Hw VERSION	SW number	SW version
50011220002	00	04003012935	0900

Yours sincerely

Murray Seymour
Fiat Professional – Aftersales Manager

